



Create and Manage Catalog Item

About this Guide

This guide provides instructions on how to create, edit, and manage catalog items, both manually and in bulk, to ensure Flynn's Operations team can purchase items with accurate and up to date information. Updates may include adjusting pricing, adding new products, or removing discontinued items. Please coordinate with the Flynn Procurement team to understand your responsibility with managing catalogs.

This guide contains the following sections:

Creating a Catalog for the First Time	2
Create Items Manually	3
Create Items in Bulk	
Edit Existing Catalog	
Manually Adding New Items	
Bulk Adding New Items	10
Manually Edit Existing Items	
Bulk Edit Existing Items	16
Common Bulk Upload Errors	19
Unit of Measure Reference Table	20

Key Terms and Definitions

- **Hosted Catalog** A list of products uploaded directly into Coupa by suppliers that Flynn users can browse and add to their cart
- Catalog Item refers to the actual items that Flynn users wish to purchase. These items can be loaded into Coupa with various details, such as, Description, Image, Unit of Measure
- **Supplier Part Number (SPN)** unique identifier assigned by the supplier to a specific product (each supplier part number must be **unique** per supplier
- **Item Number** an internal identifier used within Coupa to manage items across the system. It is primarily used for inventory management and can be associated with multiple suppliers
- Catalog Name typically refers to the title or identifier of a specific catalog, helping Flynn users recognize and select the appropriate collection of items for their purchasing needs
- **Unit of Measure** standard quantity used to specify the amount of an item. Reference the UOM table on the last page of this guide.
- Contract Number/Name Flynn links products to "contract shells," which decide who can see and buy those
 products between our various brands

Catalog Statuses

Pending Approval	A catalog was submitted by the supplier and is awaiting Flynn's approval.	
Accepted by Customer	Items in the catalog were approved and linked to a contract shell, allowing the	
	appropriate Flynn users to shop .	
Scheduled/Pending Activation	Items in the catalog were approved and are pending activation until scheduled date.	
Rejected	A catalog was rejected by Flynn. (A reason is required for the rejection, check the	
	comments section for rejection reasons)	
Inactive	A live catalog was deactivated and is unavailable to Flynn users.	

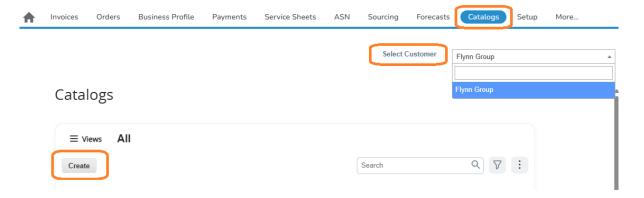
Flynn Group Page 1 of 21





Creating a Catalog for the First Time

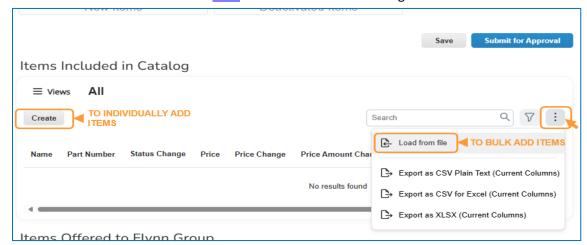
- 1. Login to the Coupa Supplier Portal (CSP). On the main menu,
 - a. Click on the Catalogs tab
 - b. Select Flynn Group from the Select Customer dropdown menu
 - c. Click Create.



2. From the Create screen, you will need to add a Catalog Name. Other fields are optional but recommended.



- 3. Scroll down and you will see the items included in the Catalog. To add items to the new catalog you have the option to individually Create new items which will be done one by one or bulk using an excel template.
 - a. To create items one by one click here for instructions on creating items manually
 - b. To create items in **bulk** click here for instructions on creating items in bulk



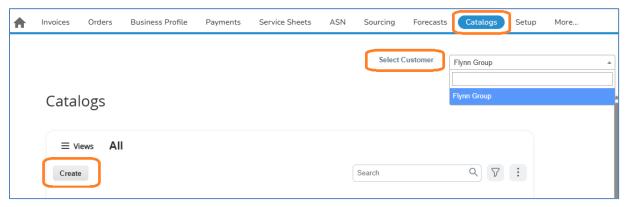
Flynn Group Page 2 of 21





Create Items Manually

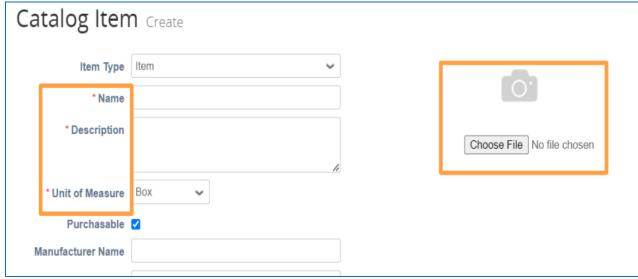
 To manually create a catalog Item, navigate to the Catalogs tab. Select Flynn Group as your customer. Click on Create.



2. Select Create found under Items Included in Catalog



3. You will be taken to a page labeled **Catalog Item** where you will be asked to fill out required fields such as the **Name** of the item, **Description** of the item, and **Unit of Measure** (UOM). *NOTE: It's very important to include a descriptive name — include things like size, color, quantity (if a bulk pack) and manufacturer. Adding photos is also *highly recommended*.

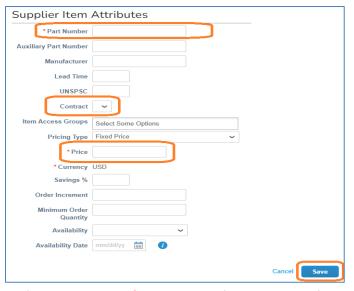


Flynn Group Page 3 of 21





4. Under the **Supplier Item Attributes** section, fill out the Flynn required fields that include **Part Number, Contract (Catalog Shell), Price, Currency. *NOTE**: If you're unsure of which Contract Number/Name to choose or have any issues, please reach out to your Flynn Procurement contact.



- 5. Once all those fields have been filled select **Save**. ***NOTE**: Please fill out as many fields as you can, as this will provide better purchasing experience for users.
- 6. You will be able to view the Catalog Item you just saved in the table view. If you have multiple items you'd like to add individually, follow the same steps previously mentioned. Once you're finished individually adding your items, you can select **Submit for Approval**.



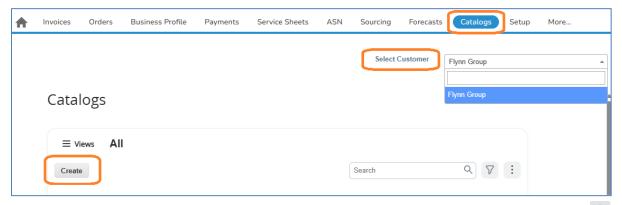
Flynn Group Page 4 of 21



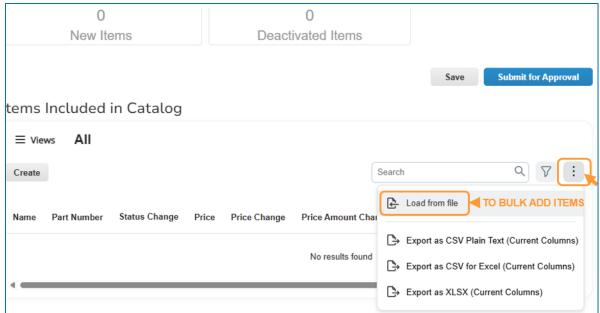


Create Items in Bulk

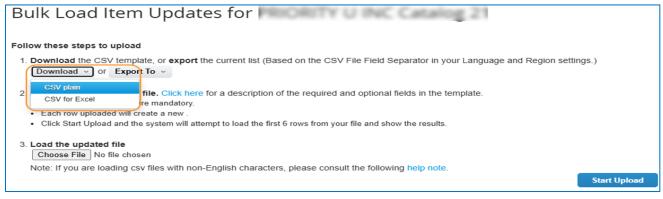
1. To bulk create a catalog Item, navigate to the **Catalogs** tab. Select **Flynn Group** as your customer. Click on **Create.**



2. Under the Items Included in Catalog section, click on the 3 menu dots to the right of the search bar select **Load from file**.



- 3. You will then be taken to a page that says, "Bulk Load Item Updates for Name Catalog". Click on the **Download** drop-down and select either the **CSV Plain** option or the **CSV for Excel** option to download a template for you to fill out in order to accurately bulk upload items to the new catalog.
 - *NOTE: The field names in the template match the fields you'd fill out if you were manually creating items, you're just now entering that information into a template to mass upload.



Flynn Group Page 5 of 21





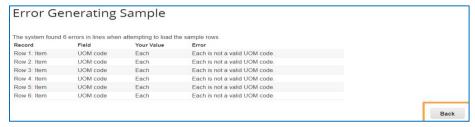
4. Open the CSV file. Once opened, fill in the mandatory fields marked by the asterisk (*) next to the column name. Each row will be a different item and will become the details for the catalog items. *NOTE: Although not marked with an asterisk, Flynn requires you to add a **Contract Number/Name** to your catalog items. If you do not know your Contract Name/Number, please reach out to your Flynn Procurement contact.



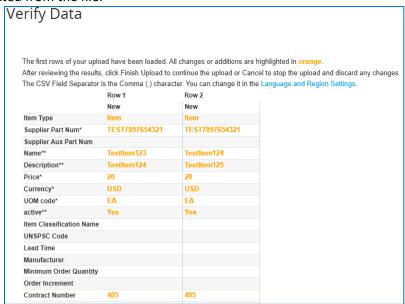
- 5. In the Image URL column, photos must have a public URL for them to show. *Attaching photos is highly recommended*.
- 6. Once all the items are added to the file and their mandatory details are included, upload the filled-out CSV file by selecting the **Choose File** button. Once selected, click on **Start Upload**.



*NOTE: If you get an Error Generating Sample after uploading your file, simply click Back, correct the error within the uploaded CSV file, and then re-upload the file. If you're unsure of how to resolve the error, please reach out to your Flynn Procurement contact.



7. Once your upload is complete, Coupa will scan the uploaded file and show you the **Verify Data** screen so you can check the items extracted from the file.

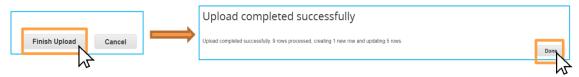


Flynn Group Page 6 of 21





8. Once you are satisfied with your Data, scroll down and select Finish Upload. An **Upload Completed Successfully** message will appear. Click the **Done** button to proceed.



9. Lastly, you will be taken to the Catalog page where you're prompted to **Save** or **Submit** your Catalog for approval. To publish the newly created catalog, select the **Submit for Approval** button. Please note that you must submit your catalog in order for Flynn to view it. Flynn Procurement will have to approve the catalog before it is available in the Flynn Marketplace for purchase.



Flynn Group Page 7 of 21



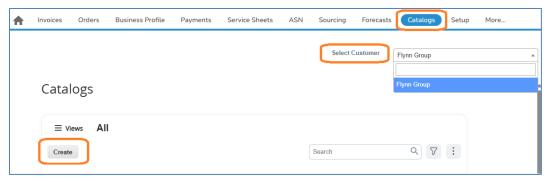


Edit Existing Catalogs

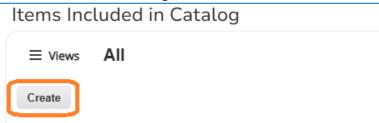
Due to the way updates are presented in the system, it may appear that a **new catalog** is created each time you edit or add an item, however, these updates are not **new catalogs** but rather updates to the existing catalog.

Manually Adding New Items

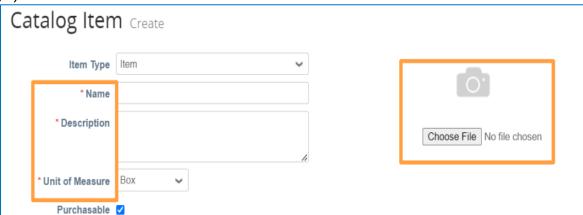
1. To manually add a new catalog Item, navigate to the **Catalogs** tab. Select **Flynn Group** as your customer. Click on **Create.**



2. Select Create found under Items Included in Catalog



3. You will be taken to a page labeled **Catalog Item** where you will be asked to fill out required fields such as the **Name** of the item, **Description** of the item, and **Unit of Measure** (UOM). *NOTE: It's very important to include a descriptive name — include things like size, color, quantity (if a bulk pack) and manufacturer. Adding photos is also *highly recommended*.

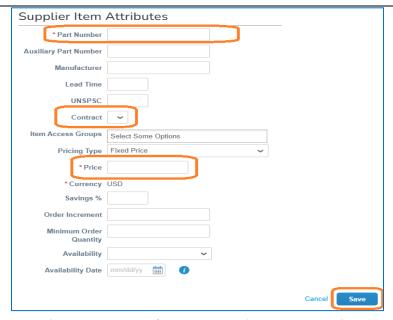


4. Under the **Supplier Item Attributes** section, fill out the Flynn required fields that include **Part Number, Contract (Catalog Shell), Price, Currency. *NOTE**: If you're unsure of which Contract Number/Name to choose or have any issues, please reach out to your Flynn Procurement contact.

Flynn Group Page 8 of 21







- 5. Once all those fields have been filled select **Save**. ***NOTE**: Please fill out as many fields as you can, as this will provide better purchasing experience for users.
- 6. You will be able to view the Catalog Item you just saved in the table view. If you have multiple items you'd like to add individually, follow the same steps previously mentioned. Once you're finished individually adding your items, you can select **Submit for Approval**.



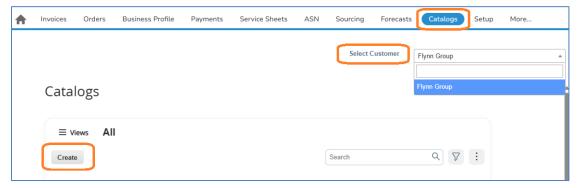
Flynn Group Page 9 of 21



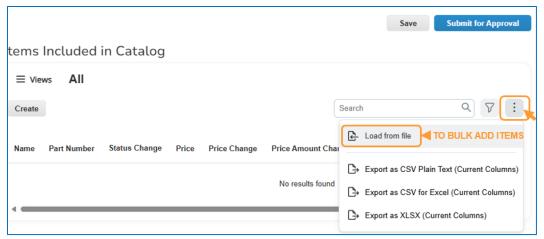


Bulk Adding New Items

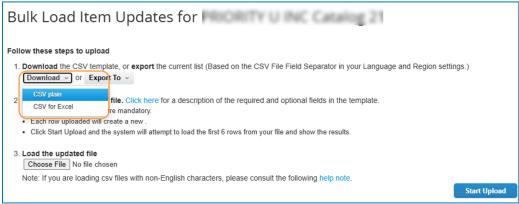
1. To add new catalog items in bulk, navigate to the **Catalogs** tab. Select **Flynn Group** as your customer. Click on **Create.**



2. Under the Items Included in Catalog section, click on the 3 menu dots i and select **Load from file**.



3. You will then be taken to a page that says, "Bulk Load Item Updates for Name Catalog". Click on the **Download** drop-down and select either the **CSV Plain** option or the **CSV for Excel** option to download a template for you to fill out in order to accurately bulk upload items to the new catalog. *NOTE: The field names in the template match the fields you'd fill out if you were manually creating items, you're just now entering that information into a template to mass upload.



Flynn Group Page 10 of 21





4. Open the CSV file. Once opened, fill in the mandatory fields marked by the asterisk (*) next to the column name. Each row will be a different item and will become the details for the catalog items. *NOTE: Although not marked with an asterisk, Flynn requires you to add a Contract Number/Name to your catalog items. If you do not know your Contract Name/Number, please reach out to your Flynn Procurement contact.

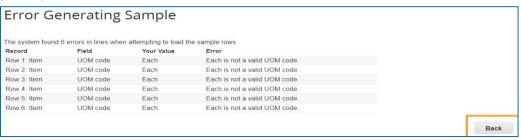


In the Image URL column, photos must have a public URL for them to show. Attaching photos is highly recommended.

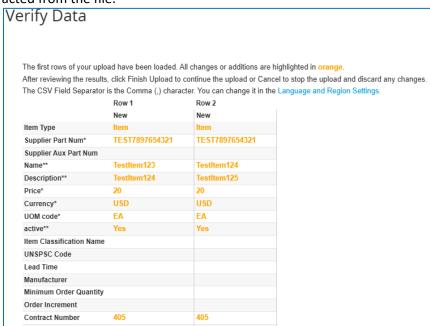
5. Once all the items are added to the file and their mandatory details are included, upload the filled-out CSV file by selecting the **Choose File** button. Once selected, click on **Start Upload**.



*NOTE: If you get an Error Generating Sample after uploading your file, simply click Back, correct the error within the uploaded CSV file, and then re-upload the file. If you're unsure of how to resolve the error, please reach out to your Flynn Procurement contact.



6. Once your upload is complete, Coupa will scan the uploaded file and show you the **Verify Data** screen so you can check the items extracted from the file.

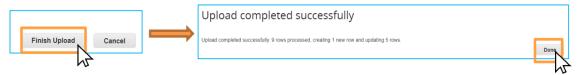


Flynn Group Page 11 of 21

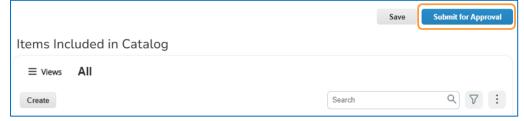




7. Once you are satisfied with your Data, scroll down and select Finish Upload. An **Upload Completed Successfully** message will appear. Click the **Done** button to proceed.



8. Lastly, you will be taken to the Catalog page where you're prompted to **Save** or **Submit** your Catalog for approval. To publish the newly created catalog, select the **Submit for Approval** button. Please note that you must submit your catalog in order for Flynn to view it. Flynn Procurement will have to approve the catalog before it is available in the Flynn Marketplace for purchase.



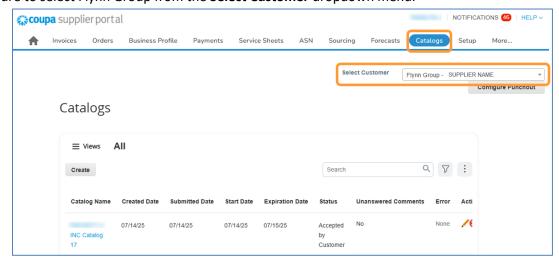
Flynn Group Page 12 of 21



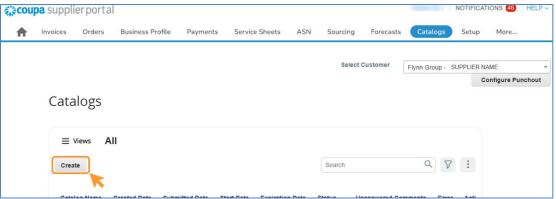


Manually Edit Existing Catalog Items

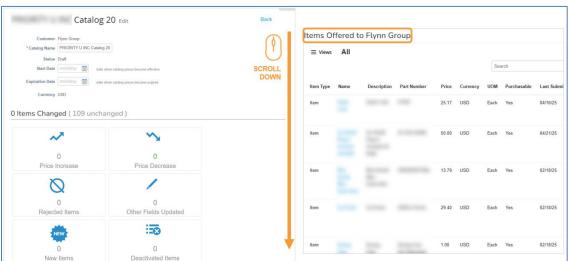
1. To manually edit, delete or update an existing Catalog Item, from the home page, navigate to the **Catalogs** Tab. Make sure to select Flynn Group from the **Select Customer** dropdown menu.



2. Select Create.



3. Scroll down until you see "Items Offered to Flynn Group".

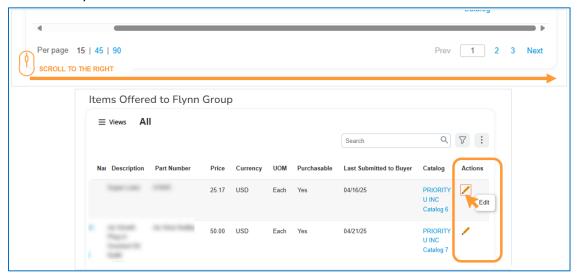


Flynn Group Page 13 of 21

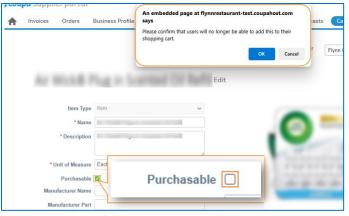




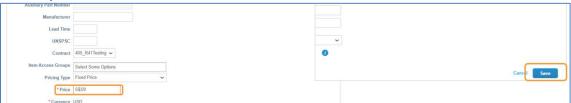
4. You will then see all the catalog items you offer to Flynn Group. To make updates to these items, you may have to scroll down to the very bottom to view the arrows that allow you to scroll over to the right. The action buttons are to the very right ✓ of the page and allow you to manually edit individual items. Click the pencil icon ✓ on the item you'd like to edit.



5. If *deleting* an item manually, you must uncheck the **Purchasable** field. This effectively removes the item from the system, preventing any transactions related to it.



6. Once you have finished editing the required fields, select **Save**. If multiple items need to be edited, continue with the same process.



Flynn Group Page 14 of 21

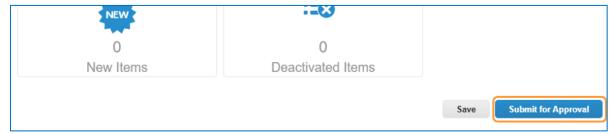




7. You will see a running list of the items you've edited thus far. If you need to manually create a new item, select **Create** and fill out the required fields.



8. Once you've finished adding, editing, updating or deleting your items, select **Submit for Approval**.



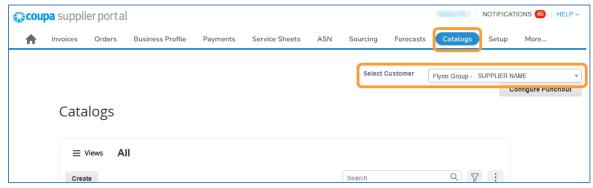
Flynn Group Page 15 of 21





Bulk Edit Existing Catalog Items

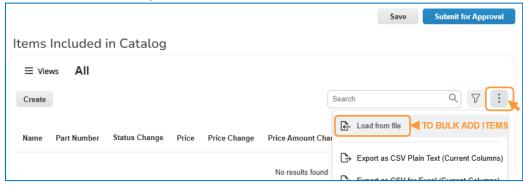
1. If you would like to edit, delete or update an existing Catalog Item, from the home page, navigate to the **Catalogs** Tab. Make sure to select Flynn Group from the **Select Customer** dropdown menu.



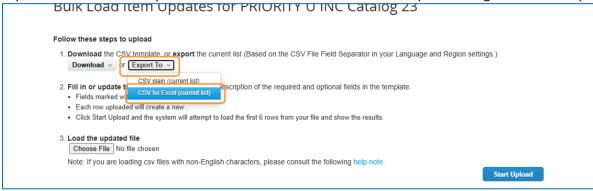
2. Select Create.



3. Under the Items Included in Catalog section, click on the 3 menu dots , select the **Load From File** Button



4. Select the **Export To** drop down and then select **CSV for Excel**. This will export the current catalog items available to Flynn to purchase. *NOTE: This step is important as it allows you to gather all the existing information tied to your Flynn catalog items. Do not use recycled or old templates when bulk editing catalog items as you want to make sure you have the most recent information from your catalog shared with Flynn.

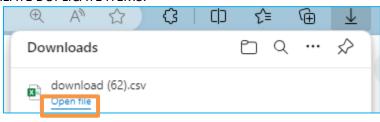


Flynn Group Page 16 of 21

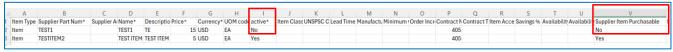




5. Once you have the list exported and opened, you can now modify existing items. *NOTE: DO NOT CHANGE ITEM NUMBERS, THIS WILL CREATE DUPLICATE ITEMS.



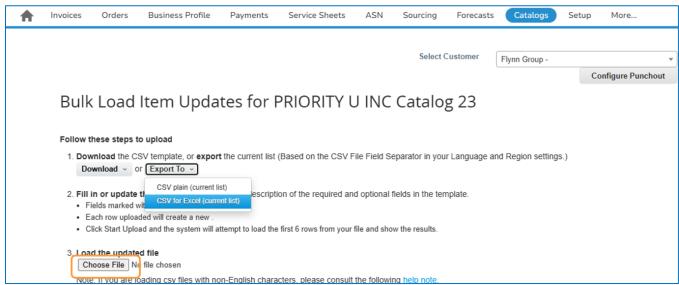
6. When deleting an item via the bulk upload, mark 'No' for both the 'Active' and 'Supplier Item Purchasable' fields. This effectively removes the item from the system, preventing any transactions related to it.



7. Make the necessary changes to the catalog items. (Price, adding an image, updating a description, or deactivating). Once you've updated the desired items, you can then save your template. *NOTE: You must save the catalog file as a CSV UTF-8.



8. Navigate back to the Coupa Supplier Portal where you last left off. You should see **Bulk Load Item Updates**. Select the **Choose File** Button and then select the catalog file you just saved to upload.



9. Once you have the updated catalog file selected, click **Start Upload.** Once the file is uploaded, you will be able to review the changes you've made to the catalog.

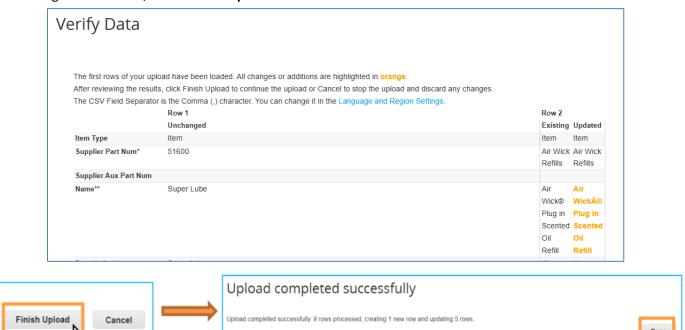


Flynn Group Page 17 of 21

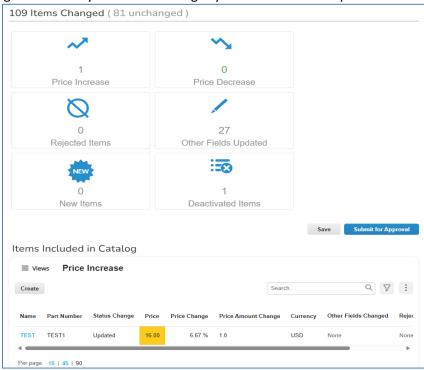




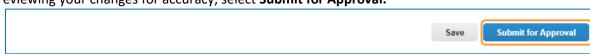
10. Verify the data that you updated using the bulk upload template. Once you've verified that the changes in orange are accurate, select **Finish Upload**.



11. You will then be brought to a page where you can conduct a final review of your changes before submitting them to the Flynn team. You can click the boxes pictured below to view details on the items you edited. Make sure that these highlights accurately reflect the changes you made to the template.



12. After reviewing your changes for accuracy, select **Submit for Approval.**



Flynn Group Page 18 of 21



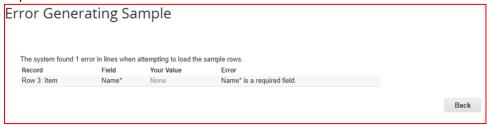


Common Bulk Upload Errors

• Image URL Error: This occurs if suppliers attempt to upload image URLs that are not accessible. Suppliers should either remove the image URL or use a public URL.



Errors in Required Fields: Missing or incorrect entries in required fields like 'Name', 'Supplier', or 'Contract Number' can
prevent successful uploads.



• Incorrect UOM Code: Use of incorrect UOM (Unit of Measure) code will result in upload errors. It's crucial to ensure that the UOMs you use match those configured in Coupa and to use the UOM code not the UOM name in the upload template. Reference the UOM table (pg. 20).



Catalog Post Approval Failures: After a catalog is approved, Coupa performs additional validation checks. If any errors are
detected during these checks such as Duplicates or Changing Item Numbers, the system will notify the customer of the
failures.



Bulk Uploading Best Practices:

- **Ensure Uniqueness**: Item names, descriptions, part numbers (each supplier part number must be unique per supplier)
- Images: Ensure that image links are public URLs and try to ensure that all items have photos for better user experience
- Reference UOM Table: Use the UOM table in this guide to ensure you're using the correct code
- **Support**: If after you've reviewed this guide and you need assistance, reach out to your Flynn procurement contact

Flynn Group Page 19 of 21





Unit of Measure Breakdown

Unit of Measure Code	Name
EA	Each
HRS	Hour
НН	100 Cubic Feet
BG	Bag
BL	Bale
2W	Bin
BD	Board
D63	Books
ВО	Bottle
BX	Box
BJ	Bucket
BE	Bundle
CN	Can
CG	Card
СМК	Carset
CA	Carton
CS	Case
CMT	Centimeter
CL	Coil
СТ	Count
MTQ	Cubic
CMQ	Cubic Centimeter
FTQ	Cubic Feet
INQ	Cubic Inches
CY	Cubic Yard
CYL	Cylinder
DAY	Days
DI	Dispenser
DZ	Dozen
DPR	Dozen Pair
DR	Drum
FT	Foot
GLL	Gallon (US)
GRM	Gram
GRO	Gross
CEN	Half Dozen
INH	Inch
KGM	Kilogram
К6	Kiloliter
KMT	kilometer
KT	Kit
LN	Length
LY	Linear
LF	Linear Foot

Unit of Measure Code	Name
LTR	Litre
LO	Lot
MTR	Meter
TNE	Metric
SMI	Mile (statute mile)
MLT	Milliliter
MMT	Millimeter
D61	Minute
M4	Monetry
MON	Month
STN	Net Ton (2000lb)
ONZ	Ounce
PK	Pack
PD	Pad
PL	Pail
PR	Pair
PF	Pallet/Unit
P1	Percent
IE	Person
PC	Piece
PT	Pint (US)
LBR	Pound
QT	Quart (US)
QAN	Quarter (UK)
RM	Ream
RO	Roll
D62	Second
SET	Set
ST	Sheet
SO	Spool
MTK	Square
SF	Square Foot
INK	Square Inch
SY	Square Yard
MIL	Thousand
LTN	Ton(UK) or Longton(US)
TE	Tote
TC	Truckload
TU	Tube
WEE	Weekly
YD	Yard
ANN	Year
LS	Lump Sum
PM	Per M
L	i

Flynn Group Page 20 of 21





Unit of Measure Code	Name
P25	Per 25
P50	Per 50
P200	Per 200
P300	Per 300
P400	Per 400
P500	Per 500
P250	Per 250
P2500	Per 2500
P12	Per Dozen
P100	Per C
OP	Two Pack
TP	Ten Pack
SL	Pack.
IN	Inch.
RL	Roll.
FOT	Foot.

Flynn Group Page 21 of 21