



Team Member Interview Guide
 Internal Use Only | Applicant **DOES NOT** receive a copy

Date: _____
 Candidate Name: _____
 Interviewer Name: _____

Store: _____
 Candidate Phone Number: _____
 Candidate Email: _____

Prescreen Questions

HR/AC approval needed to hire candidate if they answer NO to questions 1-3, or YES to 4		
1. The minimum age for this position is 16. Do you meet the minimum age requirement, and can you show proof of age?	Yes	No
2. Do you have the legal right to work in the United States?	Yes	No
3. Do you have access to reliable transportation?	Yes	No
4. Have you ever been convicted of a crime that has not been expunged by a court? Are you currently out on bail following an arrest that a court has not ruled out yet? If yes, please share details.	Yes	No
What is your availability?		
What is the number of hours you would like to work per week?		
What do you expect to make per hour?		
Have you ever worked for Taco Bell/KFC, Flynn Restaurant Group or Bell American?		

Interview Questions

Outgoing and Personable... Smile, Greet and Thank	
Why do you want to work for us?	
What is your favorite item on the menu?	
What motivates you to come to work?	
Service Oriented... Delivers the Big 4 (Safe, Friendly, Fast and Clean)	
What does a great guest experience look like to you?	
How would you handle a guest receiving the wrong order?	
Teamwork and Communication	
Tell me about a time you had a conflict with another person. How did you resolve the issue?	
What is the most recent thing you've done to help someone?	
Creates High Standards and Delivers Brand Expectations	
What makes you GREAT?	
revised 2/2022	